

REFUND POLICY:

LOTTERY: Please note, we will issue a full refund to all participants who are not selected in the lottery process or registered for a team where the minimum number of participants or coaches is not met and the team site is canceled.

PERSONAL WITHDRAWAL: Parents may request a 100% refund in writing through the close of regular registration (minus a \$6 processing fee). Parents may request refunds for 50% of the program fee through the close of late registration (minus a \$6 processing fee). Refunds will not be granted after the end of late registration even in the case of injury. All refund requests must be made in writing to Jaimi Taylor at jtaylor@gotrnova.org to be processed.

ATTENDANCE: Due to the importance of group dynamics and the experiential learning process of the Girls on the Run curriculum, participants who are absent for more than four (4) practices during one season will no longer be eligible to participate in Girls on the Run and no program refunds will be granted. It is critically important to the efficacy of the program experience that participants attend both sessions each week and parents should be informed prior to registration that participants are not allowed to attend only one session a week.

INJURY: If a registrant is injured before the close of late registration and they are unable to participate in the program, they are eligible for a full refund provided they offer a physician's verification. Prior to agreeing to the refund, however, registrants are encouraged to:

1. defer their registration for the following season, or
2. participate in the program and withhold from doing the physical aspects of the program (still participating in the lessons, cheering, participating in the impact project, etc.)

Parents have 30 days from the close of late registration to submit a doctor's note to verify a participant's injury. Refunds will be processed only after a doctor's note has been received.

After late registration ends, no refunds will be offered even in the case of injury. All refund requests must be made in writing to our HR and Operations Administrator, Jaimi Taylor, via email (jtaylor@gotrnova.org) to be considered.