## Girls on the Run Utah Important Program Policies



## **Refund Policy:**

The girl's parent/guardian is responsible for contacting Girls on the Run directly if their girl is dropping from the program and a refund is being requested. A \$15 administration fee will be charged on all cancellations before the first practice, except in cases of medical emergencies with a doctor's note or documentation. Girls on the Run will refund 50% of the program registration fee if the family decides to end the participant's involvement in the program in the first two weeks of the season. The family must submit a request in writing to Girls on Run no later than the fourth lesson in order to receive any refund. No refunds will be provided after the fourth lesson.

Because of the flexibility of the program this season to transition from in-person to virtual and back to in-person, no refunds will be granted after our usual refund deadlines even if a site must transition to entirely virtual programming.

## **Attendance Policy:**

It is very important for your girl to attend both lessons (either one day or two days per week depending on the team) each week because the lessons build upon each other and group relationships are strengthened during each practice. Participants are not allowed to sign up for one lesson a week if her team practices two days per week instead of one. If you know your child can't make it to both practices each week (if applicable), please do not sign up and leave room for a girl who can. A participant who is absent more than 4 times may be removed from the program for the rest of the season.

## **Respectful Behavior Policy:**

Participants are expected to behave in a way that permits the coaches to carry out the day's scheduled activities. Participants who are continually disruptive in a way that prevents the rest of the group from experiencing the benefits of the program may be asked to leave for the rest of the season. A participant who engages in behavior that threatens the health or welfare of other participants, administrators or coaches will be released from the program for the remainder of the season.

Threatening behavior may include but is not limited to physical injury, emotional mistreatment, abuse of prescription or illegal drugs, use of alcohol, carrying firearms or other dangerous items, using any item in a dangerous way, or any other activity determined by a coach or administrator to be threatening of another person's health or well-being. Girls on the Run, its coaches, and administrators reserve the right to remove any participant who, for any reason, does not fit the mission and goals of the organization.